Questions about Ritchie and Associates

Are people going to lose their jobs?

How are the savings going to be affected?

How or who will implement the changes?

Have Ritchie and the university administration agreed to give library exclusive management of any changes?

Why is there so much secrecy? Why are there no written reports or proposals that people can examine?

Who actually hired Ritchie? Why? On what terms of reference? How are they being paid? (Rumour: $20,000 every 2 weeks and/or $800per day per person.)

Have any library consultants been considered? Why Ritchie instead of experienced library consultants?

Where will the money come from for obvious needs or increases in staff/equipment? Transfers?

Are they trying simply to increase productivity or are they trying to evaluate the actual purpose of the various processes and how they relate to other areas?

Who are they looking at and how? Professional staff excluded? Why isn't the Systems Div. being examined?

Wouldn't it be better to wait until new Cataloque Support System is operational for awhile and staff have an understanding of the use of the new computer?

Methods to be used in looking at people:
    -tim/motion studies?
    -change processes to see if somehhing else works better?
    -how much direction should staff be taking from them?
    -how much interruption should be allowed?

What has the library administration done to prepare for the visits?