



association of university and college employees

September 15, 1982

Canadian Consolodated Supply Corp.
404 - 1200 Burrard Street
Vancouver, B.C.
V6Z 2C7

Dear Sir:

I am returning the minolta toner we received from your company. There are two reasons for the return; the price quoted to me was less than that reflected on the invoice and our service contract with Copytron will be voided if we use any supplies other than those they supply. I was not aware of the service contract terms when I **received** the material. Further I am not willing to pay a higher price than the one that was quoted to me at the time.

I am sorry for the inconvenience, however, I do not feel your company's actions were ethical in this instance.

Yours truly,

A handwritten signature in cursive script that reads "Patricia House".

Patricia House
Secretary-Treasurer
AUCE Local 1

Encl.