association of university and college employees



May 29, 1981

Ralph Robson Occupational Environment Branch Ministry of Labour 4946 Canada Way Burnaby, B.C. V5G 4J6

Dear Mr. Robson:

We have another problem for you to check into. The Union has received the following complaints about the working conditions in the Admissions Section of the Registrar's Office, 1st floor, General Services Administration Buildings:

- heat control inadequate; erratic and unpredictable; often very cold on warm days, stuffy on cold days; poor ventilation and recirculation of air; no natural ventilation due to lack of windows. Use of storage room as work space for up to 4 people.
- noise control nonexistent; noise from office machines (typewriters, loud phones, photocopy machine, computer terminal) and personnel is intrusive to efficient work flow and well-being of employees; often difficult to hear telephones enquiries, confer with students at counter or with other personnel, or to concentrate on any level of work task due to noise intrusion.
- space between employees most inadequate; mobility hampered by large number of personnel concentrated in small area; mobility essential to carrying out work tasks; efficient work flow impossible with proximity of co-workers and lack of space between workers; unmanageable work areas and overcrowding.
- contravention of fire regulations; clear throughway to fire exits nonexistent.
- lack of floor space or work space to accommodate tremendous work loads
- telephone wiring and cables exposed on floor; inadequate protection in heavy traffic areas.

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NEW ADDRESS: AUCE Local #1 #202 - 6383 Memorial Road University of British Columbia Vancouver, B.C. V6T 1W5

2162 Western Parkway, Vancouver, B.C., V6T 1V6 Telephone (604) 224-2308

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- lighting inadequate; harsh fluorescent; no natural lighting - no windows; full use of fixtures results in headaches, eyestrain; partial use of fixtures results in insufficient lighting for some.

Please provide us with a copyof your report in due course. Thank you.

Yours truly,

Carole Cameron Union Organiser AUCE Local I